



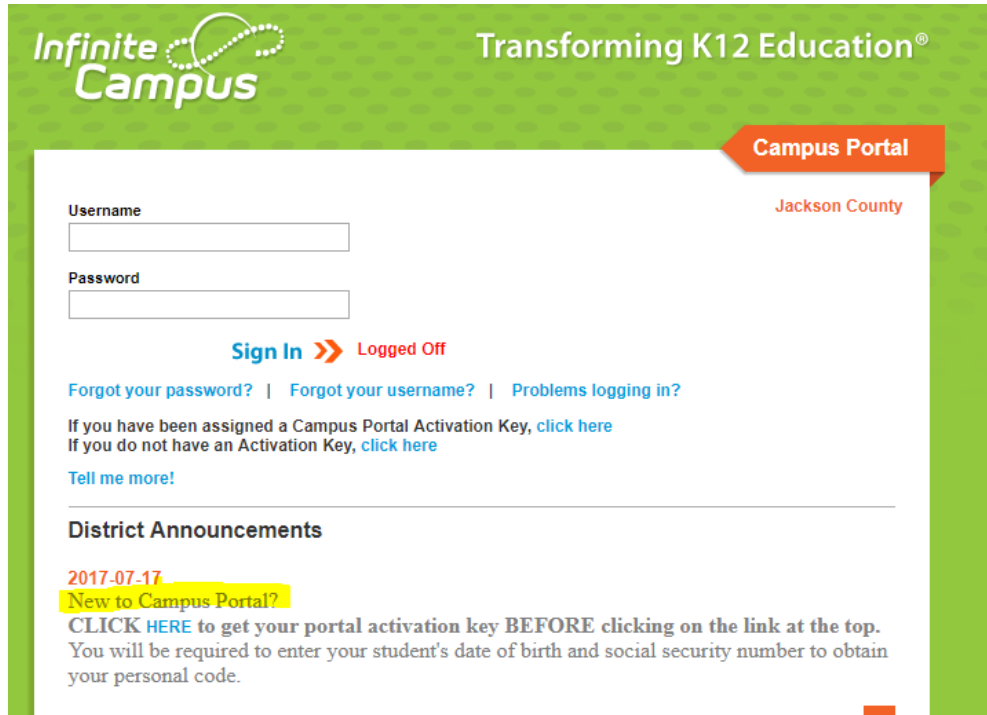
Infinite Campus Parent Portal Account Activation & Password Reset Steps

For Parents New to Campus Portal

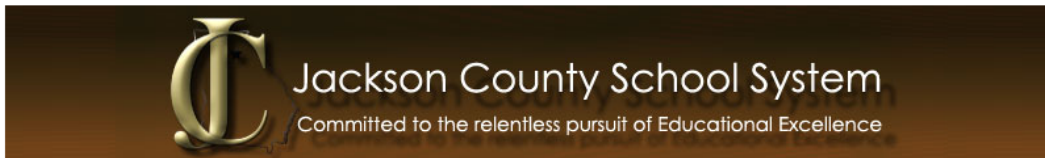
Web Address for Student/Parent Portal:

<https://campus.jackson.k12.ga.us/campus/portal/jackson.jsp>

Click on the link in the District Announcement to get your Portal Activation Key.



You will be prompted for your child's student ID, Social Security Number and Birthdate in order to obtain your Portal Activation Key. Once you have your personal key, click on the Activation Key link to begin setting up your Parent Portal account.



Parent Portal GUID Lookup

Student Number:	<input type="text"/>
Student SSN:	<input type="text"/> 999999999 (no dashes)
Student Birthdate:	Month: <input type="text" value="1"/> Day: <input type="text" value="1"/> Year: <input type="text"/> (4 Digit Year)
<input type="button" value="Submit"/> <input type="button" value="Reset"/>	

If you need further assistance send us an [email](#)



Infinite Campus Parent Portal Account Activation & Password Reset Steps

Username

Password

Sign In >> **Logged Off**

[Forgot your password?](#) | [Forgot your username?](#) | [Problems logging in?](#)

If you have been assigned a **Campus Portal Activation Key**, [click here](#)
If you do not have an Activation Key, [click here](#)

[Tell me more!](#)

District Announcements

2017-07-17
New to Campus Portal?
CLICK HERE to get your portal activation key **BEFORE** clicking on the link at the top.
You will be required to enter your student's date of birth and social security number to obtain your personal code.

Campus Portal
Jackson County

Click on the Campus Portal Activation Key and enter the key given.

Activating your Campus Portal account

Activating your Campus Portal parent portal account is easy. All you need is your Campus Portal Activation Key sent to you by your child's school.

Activation Key

{ - - - - }

Submit

Campus Portal
Jackson County

English ▾

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You will be prompted to set up your Portal Account.



Infinite Campus Parent Portal Account Activation & Password Reset Steps

For Parents with Existing Campus Portal Access

All users logging into Campus for the first time after Password Reset functionality is enabled are prompted to enter a recovery email in order to comply with new Password Reset functionality. Once a recovery email has been entered, users will be able to reset their password at any time.

The screenshot shows the Infinite Campus Parent Portal login interface. At the top left is the 'Infinite Campus' logo, and at the top right is the tagline 'Transforming K12 Education®'. A red banner in the top right corner says 'Campus Portal'. Below this, the text 'Jackson County' is displayed. The login form includes a 'Username' field, a 'Password' field, and a 'Sign In' button with a right-pointing arrow. To the right of the 'Sign In' button is the text 'Logged Off'. Below the login fields are three links: 'Forgot your password?', 'Forgot your username?', and 'Problems logging in?'. Further down, there are two lines of text: 'If you have been assigned a Campus Portal Activation Key, click here' and 'If you do not have an Activation Key, click here'. Below that is a link 'Tell me more!'. A horizontal line separates the login section from the 'District Announcements' section. The announcement is dated '2017-07-17' and reads: 'New to Campus Portal? CLICK HERE to get your portal activation key BEFORE clicking on the link at the top. You will be required to enter your student's date of birth and social security number to obtain your personal code.' At the bottom of the page, there is a language selection dropdown menu currently set to 'English', and a footer containing the copyright information: '©2003-2017 Infinite Campus, Inc. www.infinitecampus.com'.

You may also select the language desired at the bottom of the login screen.



Infinite Campus Parent Portal Account Activation & Password Reset Steps

Recovering Passwords or Usernames via the Forgot Your Password/Username Links

The screenshot shows the Infinite Campus login page for Jackson County. At the top left is the Infinite Campus logo with the tagline "Transforming K12 Education®". On the right, it says "Campus Portal" and "Jackson County". Below the header are two input fields for "Username" and "Password". There are links for "Sign In" and "Logged Off". The "Forgot your password?" link is highlighted in yellow. Below this are links for "Forgot your username?" and "Problems logging in?". A message states: "If you have been assigned a Campus Portal Activation Key, click here. If you do not have an Activation Key, click here. Tell me more!". A "District Announcements" section follows, dated "2017-07-17", with the text: "New to Campus Portal? CLICK HERE to get your portal activation key BEFORE clicking on the link at the top. You will be required to enter your student's date of birth and social security number to obtain your personal code." At the bottom, there is a language dropdown menu set to "English" and a copyright notice: "©2003-2017 Infinite Campus, Inc. www.infinitecampus.com".

Once the Forgot Your Password? link is selected, the user will be prompted to Enter Your User Name and click Continue.

The screenshot shows the "Enter Username" page in the Infinite Campus system. It features the Infinite Campus logo and "Transforming" text at the top. Below are input fields for "Username" and "Password". There are "Sign In" and "Logged off" links. The "Forgot your username?" link is highlighted in yellow. Below this is a text input field with "Enter Username" and a "Continue" button. At the bottom, there is a copyright notice: "©2003-2017 Infinite Campus, Inc. www.infinitecampus.com".



Infinite Campus Parent Portal Account Activation & Password Reset Steps

The Reset Your Password editor will refresh and inform you to check your email for a unique URL which needs to be selected in order to move on to the next step. It is critical that the email address established on the user account is valid. Users with an invalid email address will be unable to finish the password recovery process.

Password

[Sign In >>](#) [Logged off](#)

[Hide](#) | [Forgot your username?](#) | [Problems logging in?](#)

Please check your email for further instructions. If you do not receive an email, we were unable to locate your account. Please try again or contact your System Administrator for support.
[Try Again](#)

Once the Forgot Your Username? link is selected, the user will be prompted to Enter Your Recovery Email Address and click Continue.

A screenshot of the Infinite Campus login page. The page has a green header with the Infinite Campus logo and the tagline 'Transforming'. Below the header, there are input fields for 'Username' and 'Password'. Below these fields are the links 'Sign In >>' and 'Logged off'. Below that are the links 'Forgot your password?', 'Hide', and 'Problems logging in?'. The 'Forgot your password?' link is highlighted in yellow. Below these links is a form with a text input field labeled 'Enter Account Security Email' and a 'Continue' button. At the bottom of the page, there is a copyright notice: '©2003-2017 Infinite Campus, Inc. www.infinitecampus.com'.

The Reset Your Username editor will refresh and inform you to check your email for information about your username and the URL which needs to be selected in order to complete the reset process.