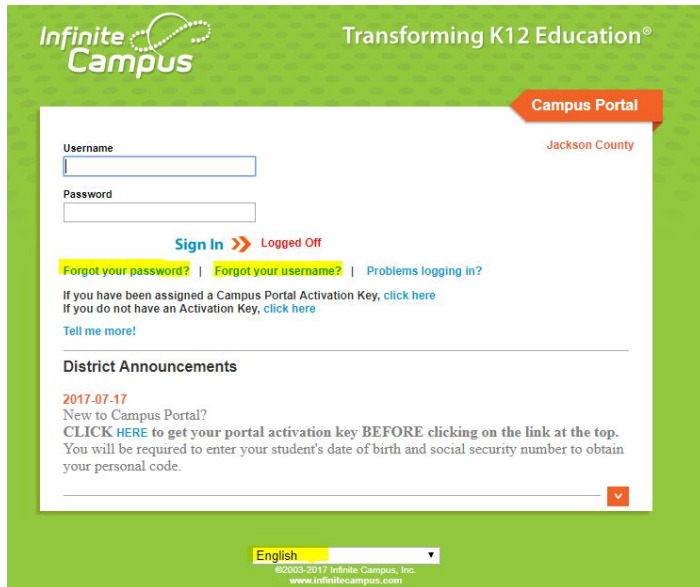




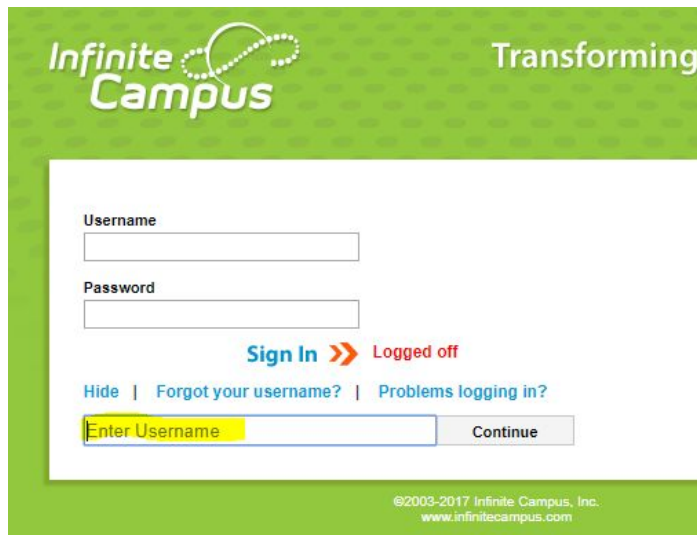
Infinite Campus Parent Portal Parent Password Reset Steps



All users logging into Infinite Campus Portal for the first time are prompted to enter a recovery email in order to activate Password Reset functionality. Once a recovery email has been entered, users will be able to reset their password at any time using the *Forgot your password?* Or *Forgot your username?* links found on the login page.

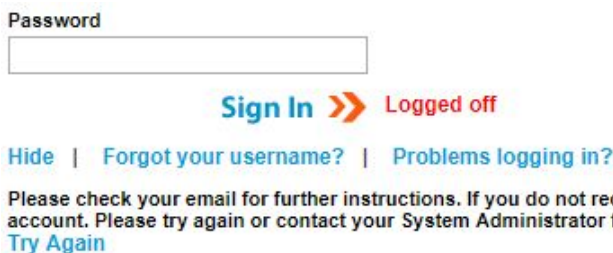


Users may also select the language desired at the bottom of the login screen.



Once the Forgot Your Password? link is selected, the user will be prompted to Enter Your User Name and click Continue.

The Reset Your Password editor will refresh and inform you to check your email for a unique URL which needs to be selected in order to move on to the next step. It is critical that the email address established on the user account is valid. Users with an invalid email address will be unable to finish the password recovery process.





Infinite Campus Parent Portal Parent Password Reset Steps

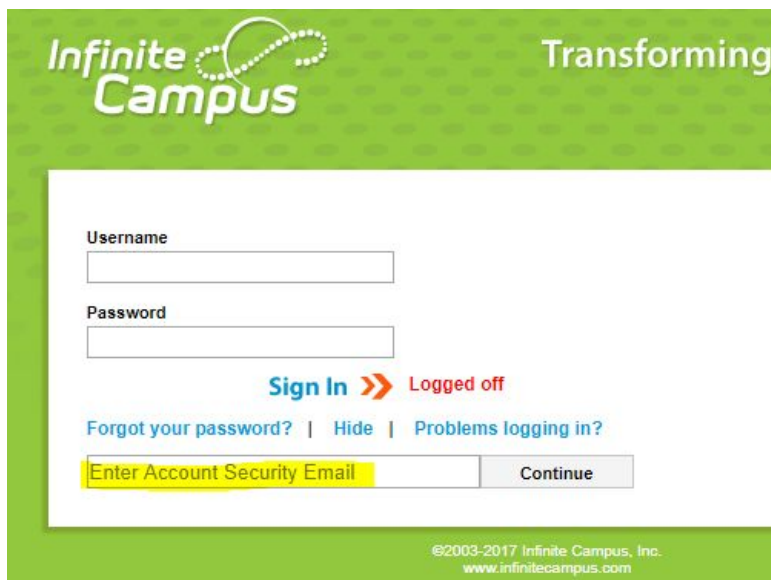


Once the [Forgot Your Username?](#) link is selected, the user will be prompted to Enter Your Recovery Email Address and click Continue.

[Forgot your password?](#) | [Hide](#) | [Problems logging in?](#)

<input type="text" value="Enter Account Security Email"/>	<input type="button" value="Continue"/>
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The Reset Your Username editor will refresh and inform you to check your email for information about your username and the URL which needs to be selected in order to complete the reset process.

A screenshot of the Infinite Campus login page. The page has a green header with the 'Infinite Campus' logo and the tagline 'Transforming'. Below the header is a white login form with fields for 'Username' and 'Password'. There are links for 'Forgot your password?', 'Hide', and 'Problems logging in?'. A 'Sign In' button with a red arrow and 'Logged off' text are also present. At the bottom of the form, there is a highlighted 'Enter Account Security Email' field and a 'Continue' button. The footer contains the copyright information: '©2003-2017 Infinite Campus, Inc. www.infinitecampus.com'.